

Business Catalyst Data Centre Overview

Overview

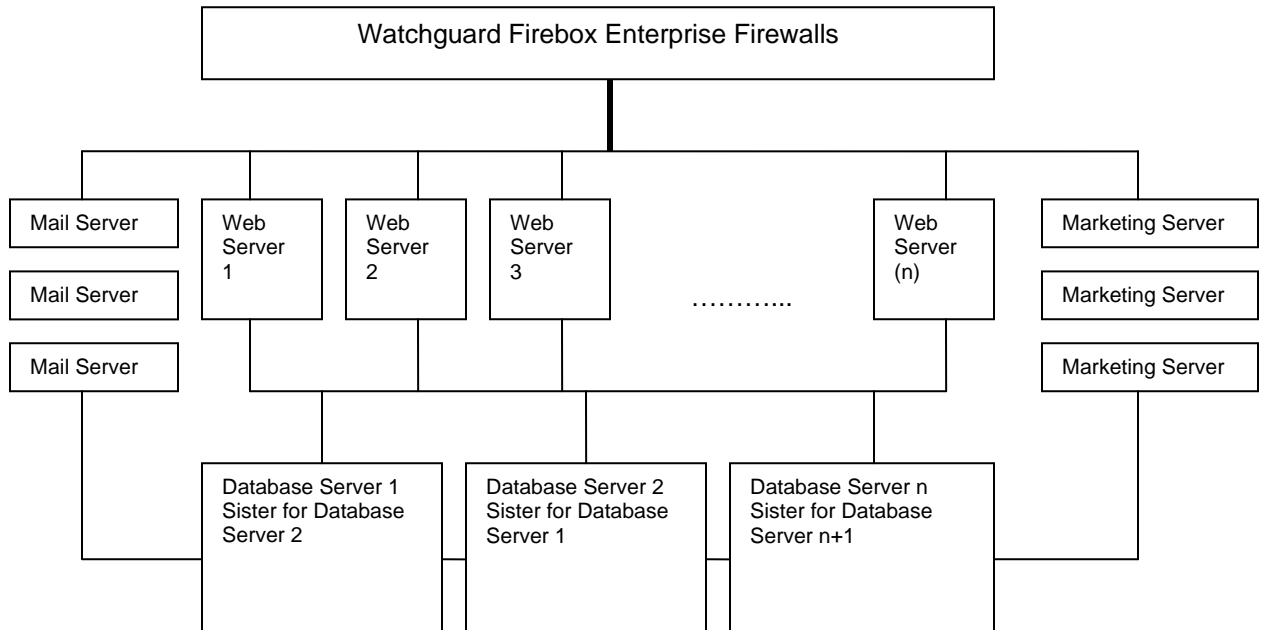
Business Catalyst has 3 data centers situated around the world. In North America and Australasia it utilizes Primus Telecom (NASDAQ: PRTL) data centers. In Europe it utilizes NTT Communications (NYSE: NTT). These data centers are some of the best on offer within the hosting industry. They offer high bandwidth internet connectivity, redundant power supplies, multi-layers of security, fire protection services and dedicated professionals 24x7 - all aimed at maintaining the integrity and performance of customers' needs.

Equipment Overview

Business Catalyst owns and manages its own hardware infrastructure within each data center. Only brand server equipment such as HP, Dell and Super Micro are used by Business Catalyst.

Business Catalyst uses the Watchguard Firebox for firewall protection.

Architecture



SLAs & Backups

Business Catalyst adheres to strict service level agreements and other procedures to protect customer data. These are outlined in the Business Catalyst End-User Agreement in sections (4) and (14). This agreement can be found at: <http://businesscatalyst.com/enduseragreement>.